

**From:** kieron paul [REDACTED]  
**Sent:** 19 December 2020 18:22  
**To:** Molly Shiells [REDACTED]  
**Subject:** Licence review for The Jockey Royston

Dear Molly Shiells,

My boss, Mr Sidney Austin, has asked me to email you concerning the upcoming zoom call about our public review period. I had asked him to email you earlier in the month to explain changes we are currently implementing but with all the covid issues we have been delayed. The area the pub is located in has been placed into tier 3 soon to be moved to tier 4 so we will be shut indefinitely until we are back in tier 1.

Currently to resolve the small issues that have arised we plan to implement the following changes

- Changing the DPS to Mr Sidney Austin
- Adding a CCTV system with 1 month recorded storage inside and outside the pub
- Reducing opening hours to 2PM till 11PM (post covid curfew)
- Making the venue over 21s only
- Ensuring music volumes are controlled
- Monitoring customers in the outdoor smoking area and as they leave the venue
- Putting up signs about keeping volume down
- Training staff to reduce noises and resolve incidents
- If required to implement audio equipment to monitor noise pollution for review

We greatly regret the few incidents that have occurred as we have only been open for a couple of months (trading for almost only 3 weeks) and we are trying to find our footing. We accept that we are in a heavily residential area on a main road so we want to be as respectful as we can be.

Unfortunately our current DPS is unable to make the zoom call but myself and Sidney will be in attendance to voice additional concerns.

Yours sincerely,

Mr Kieron Paul

Bar Manager of The Jockey

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**From:** kieron paul [REDACTED]  
**Sent:** 21 December 2020 10:19  
**To:** Molly Shiells [REDACTED]  
**Subject:** Sub-committee for the Jockey Inn

Dear Molly Shiells,

Unfortunately my boss Mr Sidney Austin has been taken to hospital under urgent circumstances and cannot attend the zoom call.

I would be prepared to take the call on his behalf if it has to take place today but I understand that you need to speak to the licensee.

After reading the application in full I have been made aware of issues that I have never seen personally but will undertake every viable option to resolve this issue.

[REDACTED]  
In regards to my previous email I hope the changes stated can at least begin to resolve current concerns but I welcome any necessary restrictions and changes enforced unto us.

Yours sincerely

Kieron Paul

Bar manager